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North West Anglia
NHS Foundation Trust

Patient Information

Starkey Propel 40 ITE Hearing Aids



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If you require this leaflet in another format for example LARGE PRINT please ask your audiologist, a member of reception, or contact the department

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Then push the new white wax guard (on the other end of the stick) into the microphone port.



4. Cleaning and changing the filter

If you are unable to hear any sound coming through your hearing aid –or it is sounding quieter than you would expect- you may have wax blocking the wax guard on the microphone port. Try to clean the wax with the eye of a small needle, or a hearing aid cleaning tool (can be purchased from connevans.co.uk). If this does not work, you may need to replace the white wax guard.



To change the wax guard (supplied by the audiology department), first stab the white filter with the orange end of your wax guard stick.



1. Inserting the Propel 40 ITE hearing aid

The red hearing aid is for your right ear and the blue hearing aid is for your left ear.



To insert the hearing aid, ensure that the removal tail is at the bottom of your ear canal. This will ensure that the aid is aligned to go into your ear canal correctly.



2. Switching the aid on and off

To switch the hearing aids off, simply open the battery drawer slightly to disengage the battery. You need to do this whenever you are not wearing the hearing aids to preserve the battery life.



To switch the hearing aids on before you insert them, simply close the battery drawer completely.



3. Changing the batteries

Battery life tends to be roughly 7 days. The hearing aids will warn you when the battery needs to be changed by either making an intermittent beeping sound or saying the word 'battery'. The hearing aids use the size 10 batteries that usually come in a yellow packet. Remove the sticker to activate the battery. Open the battery drawer the whole way to expose the old battery. You may find it easier to remove the old battery if you turn the aid over and push the battery out with a pen.

