



Council of Governors' Action Tracker – Outstanding Actions as at 11 November

Date	Item	Issue	Action taken	Lead	Target Date	Date Closed
8 September 2020	3.8	Lessons Learned Report to be shared with Governors	Update Nov: Report communicated at Public Board on Nov 30 . Paper on Trust Website	Mr Hughes	November December 2020	30 November
8 September 2020	4.15	Paediatric Department leaking roof	Caroline Walker to visit the department to view the roof Caroline has visited the department	Mrs Walker	September 2020	November 2020
8 September 2020	7.6	Wording on what a cultural risk may look like	Director of Workforce to provide to Governors. Update Nov: Risk 011 wording updated and agreed	Mrs Tibbert	November 2020	November 2020

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8 September 2020	7.12	Demand and service figures from A&E including ambulance handovers	Statement to be requested from Mr Wilde Update Nov: Report received and will be circulated to the Governors by RH following the meeting	Mr Tipton	November 2020	November 2020
7 October 2020	3.3	QAC Update	Mrs Dunnett to liaise further with Kanchan Rege and Jo Bennis re; Patient Safety Control Improvement Programme coming through QAC	Mrs Dunnett	November 2020	November 2020
7 October 2020	3.3	QAC Update	Mrs Prior to share paper with Rob Hughes, Jo Bennis and Sarah Dunnett Update Nov: Discussions held, paper being shared with Rob Hughes	Mrs Prior	November 2020	November 2020

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11 November 2020	3.8	Chairman's Update	Rob Hughes to re-circulate the patient quality of food questionnaire results for PCH & HH to Governors and investigate if there had been any difference in the approach to the questionnaires used at PCH & HH	Mr Hughes	December 2020	
11 November 2020	4.8	Chief Executive's Update	Taff Gidi to send the Communication Team's email address to Governors to enable them to alert the Trust to any detrimental comments being made on social media sites	Mr Gidi	End November 2020	

NB: Shaded items are noted as complete and will be removed from the next formal review by the Council of Governors.