

REPORT TO THE TRUST BOARD (PUBLIC)

REPORT TITLE	Quality Account 2020/21
AUTHOR	Lian Walker, Care Quality Support Manager
EXECUTIVE SPONSOR	Jo Bennis, Chief Nurse
DATE OF MEETING	8 June 2021
PRESENTED FOR	Decision
ITEM PREVIOUSLY CONSIDERED BY	Quality Assurance Committee (25 May 2021)

Presented For: Definitions

Information	For information only. Not to be discussed at meeting unless members have specific questions.
Discussion	For discussion and possibly future decision. This includes items presented for assurance.
Decision	For approval and/or when any other decision is required

PURPOSE OF THE REPORT

All providers of NHS services in England have a statutory duty to produce an annual Quality Account. This is a report that informs the public about the quality of the services that we deliver. They are published annually and are available to the public.

Quality Accounts aim to increase public accountability and drive quality improvement. They do this by requiring organisations to review their performance over the previous year, publish their performance and identify areas for improvement. Quality accounts will also inform you about how an organisation will make those improvements and how they will be measured.

A review of our quality of services for 2020/21 is included in this account alongside our priorities and goals for quality improvement in 2021/22 and how we intend to achieve them.

This Quality Account gives assurance to the Board of the detailed review. It has been scrutinised through the Quality Assurance Committee and shared with external Stakeholders.

Discussed and reviewed at Quality Assurance Committee.

Board to accept the Quality Account as recommended by the sub board committee for approval and ask any specific questions if required.

RISKS RELEVANT TO THE PAPER

Risk ID	Risk Description
	-



Outstanding
Health and Wellbeing



Outstanding
People



Outstanding
Patient Care



Outstanding
Leadership



Outstanding
Communications

RISK APPETITE RELEVANT TO THE PAPER (insert relevant section from Risk Appetite Statement)

DOMAIN	TRUST RISK APPETITE LEVEL	DESCRIPTION OF RISK APPETITE
Quality Outcomes	Cautious – preference for safe delivery options that have a low degree of inherent risk and may only have limited potential for reward.	Tolerance for risk taking limited to those events where there is little chance of any significant negative impact on quality or safety of care. Decision making authority generally held by senior clinicians.

THE BOARD IS ASKED TO:

1. <i>Accept and approve the report as recommended by the Quality Assurance Committee</i>

STRATEGIC GOALS THIS REPORT SUPPORTS (Check all that apply)

Delivering outstanding care and experience	x
Recruiting developing and retaining our workforce	x
Improving and developing our services and infrastructure	x
Working together with local health and social care providers	x
Delivering financial sustainability	x

OTHER IMPLICATIONS OF THE PAPER

Legal/ Regulatory Relevance:	NHS Improvement and NHS England CQC Fundamental Standards: Person-centred care (Regulation 9) CQC Fundamental Standards: Safe care and treatment (Regulation 12) CQC Fundamental Standards : Staffing (Regulation 18)
NHS Constitution Delivery	Make decisions in a clear and transparent way, so that patients and the public can understand how services are planned and delivered.
Freedom of Information Release	This report can be released under the Freedom of information Act 2000

Equality and Diversity Implications (Check all that apply)

Age	Gender	Ethnicity	Disability	Pregnancy/ Maternity	Marriage/ Civil Partnership	Religion/ Belief	Sexual Orientation	Gender Reassignment
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<i>Additional comments</i>								