

Patient Information

Phonak Roger Information Sheet

What is the Roger Pen?

The Roger Pen is a premium wireless microphone manufactured by Phonak. It connects to your hearing aids to provide better hearing over distances, in noisy environments and when there is more than one person to listen to. The Roger Pen is recommended for listening situations for people who are often on their feet and moving around. You can also use the Roger Pen to stream sound from your mobile phone, MP3 player and TV.



How does it work?

There are three ways of using the Roger Pen for improved communication:

1. Conference mode: by placing the Roger Pen horizontally on a flat surface, the microphone behaves in an omni-directional mode, picking up sound from all around you.
2. Interview style: Hold the Roger Pen in your hand and point it discreetly towards the person you want to listen to. The intelligent microphone will focus on that single voice to help you hear them better over background noise and over distance.
3. Around the neck: if you are only listening to one person, for example a friend over the dinner table in a restaurant, then they can wear the Roger Pen around their neck so the microphone focuses directly on their voice.

What is the maximum distance the Roger pen will work over?

In a reverberating environment, the Roger microphone will show a signal to noise ratio benefit over a distance of up to 15-30 metres.

How can I listen to my TV with the Roger pen?

At home, it is best to plug your battery charging docking station into a port in the back of your TV to allow wireless connectivity to your television.

At a friend's house, you can place your Roger pen next to the loudspeaker on their TV to help you to hear well. This solution will never be as high quality as at home with the docking station directly connected to your TV.

Can I connect my Roger Pen to my landline phone?

Yes. You can connect your Roger Pen to your landline phone using a telephone adaptor which can be purchased from <https://www.connevans.co.uk/product/6318268/3PRPK4B/Telephone-handset-adaptor-for-the-Phonak-Roger-Pen---Select> for £26.45



Telephone Adaptor

Can I connect my Roger Pen to my radio?

Yes. You can connect the Roger Pen to your radio by pairing it via Bluetooth if it is available. If it is not available, you can plug your battery charging dock into your radio and stream the radio content wirelessly via your Roger Pen.

Is the Roger Pen compatible with my hearing aids?

Yes, the Roger pen is compatible with nearly all brands of hearing aids. If you are wearing Phonak hearing aids, you will either need the Roger X connection shoes to listen wirelessly, or the MyLink to listen via a neckloop.



MyLink



Roger X

If you are not wearing Phonak hearing aids, and wish to use the Roger X connection shoes, you will also need audio shoes to make the Roger X compatible with your aids. These are available from Connevans (www.deafequipment.co.uk).



Oticon Audio Shoe
(AP 900, suitable for Zest &
Synergy models)

Image: deafequipment.co.uk

How long is the battery life?

Advertised battery life is 8 hours of constant streaming.

Is there a cheaper option?

Yes, the Roger Mic is a cheaper option for listening to one person in noisy situations. This option applies the same sophisticated Roger microphone technology, but is less versatile than the Roger Pen as it only allows you to hear the person that is wearing the microphone.



You can connect the Roger Mic via the MyLink or the Roger X wireless connection shoes.

It does not have options for connecting to your mobile phone or TV and will not be practical to use when conversing with groups of people.

How can I find out more?

You can call Phonak UK directly for more information.

Phone: 01925 623 600.

What role will the Audiology Department at Hinchingsbrooke play in the process?

If you have any problems with your Roger equipment, all technical support and repairs will be managed by the retailer from whom you purchased your Roger Pen. Please do not request an appointment in the Audiology Department for Roger equipment problems as we will not be able to assist you.

Stockists:

Action on Hearing Loss Roger Pen + MyLink bundle (**please quote 'Hinch' when purchasing equipment from Action on Hearing Loss to receive 5% off your order**). Phone: **03330 144525**.

<http://www.actiononhearingloss.org.uk/shop/roger-,-a-,mylink-bundle-product-l450.aspx>

Connevans Roger Pen + MyLink bundle:

<http://www.connevans.co.uk/product/6327313/3PRQPMY3/Phonak-Roger-Pen-and-MyLink-Receiver--type-03--bundle>

Connevans Roger Pen + Roger X transmitter x1

<https://www.connevans.co.uk/product/6327293/3PRQP13/Phonak-Roger-Pen-transmitter-and-one-Roger-X-receiver--type-03->

Connevans Roger Pen + Roger X transmitters x2:

<http://www.connevans.co.uk/product/6272914/3PRQPEN23/Phonak-Roger-Pen-transmitter-and-two-Roger-X-receivers--type-03-->

Connevans Roger Mic + MyLink bundle:

<http://www.connevans.co.uk/product/7574798/3PRQCMY3/Phonak-Roger-Clip-On-Mic---MyLink-Receiver--type-03--bundle>

Connevans Roger Pen + Roger Focus Receivers (APD):

<https://www.connevans.co.uk/product/8072239/3PRQFPE1/Phonak-Roger-Pen-transmitter-and-one-Roger-Focus-receiver>

<https://www.connevans.co.uk/product/8072237/3PRQFPE2/Phonak-Roger-Pen-transmitter-and-two-Roger-Focus-receivers>



If you require this leaflet in LARGE PRINT please ask your audiologist, a member of reception, or contact the department

This Information leaflet has been reviewed and approved by the Audiology Patient Panel. If you would like to get involved, please leave your contact details with a member of the reception staff

Document History

Authors: Audiology Department

Department: Audiology Department, Hinchingsbrooke Hospital, Hinchingsbrooke Park, Huntingdon, Cambridgeshire, PE29 6NT

www.nwangliaft.nhs.uk/a-z-of-services/a/audiology/

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